

INGLEBURN EAGLES SOCCER CLUB HAS REVIEWED LOCAL COUNCIL FOOD SAFETY STANDARDS AND PROVIDES THIS INFORMATION FOR MEMBERS

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Food Safety

There are a diverse range of food businesses operating within the Campbelltown Local Government Area (LGA). These include restaurants, cafes, take away shops, supermarkets, and clubs.

To ensure the health and safety of the public, our Environmental Health Officers carry out inspections at food businesses to check that food is being prepared and handled in a safe and hygienic manner.

Why is food safety important?

Food poisoning is caused by poor handling of food, unsafe food practices and poor hygiene in food businesses.

Food poisoning is estimated to affect 4.1 million Australians and costs \$1.2 billion per year. Implementing good food safety practices can reduce the instance of food poisoning cases.

How do I make a complaint about a food business?

Do you have a complaint regarding suspected food poisoning?

Complaints regarding single-incident food borne illness (one person) from a retail food premises can be made by contacting our Customer Service Section on [02 4645 4000](tel:0246454000).

Complaints regarding food borne related illness from non-retail premises or where there are multiple cases the NSW Food Authority needs to be contacted on [1300 552 406](tel:1300552406) or via the [NSW Food Authority website](#).

Do you have a complaint regarding an unsafe, unhygienic food premises?

In addition to routine food safety inspections, our Environmental Health Officers are available to investigate consumer complaints or concerns about a particular food premise or activity.

Such complaints may include:

- Foreign matter in food such as hair, glass, or vermin
- Mouldy or rotten foods
- The sale of products past their use by date
- Poor food handling practices
- Dirty premises
- Pest activity in kitchens or dining areas.

Complaints can be made by contacting our Customer Service Section on [02 4645 4000](tel:0246454000).

Our role is to ensure compliance with the current food laws in a fair and reasonable manner. Our service does not extend to providing legal advice and does not seek compensation on behalf of customers.

Do you have a complaint regarding a manufacturer, wholesaler or butcher?

We do not have the power to regulate or inspect food manufactures, food wholesalers or butcher shops. Complaints regarding these businesses must be made by contacting the NSW Food Authority on [1300 552 406](tel:1300552406).

The [NSW Food Authority's name and shame register](#) provides a list of food businesses that have been given a Penalty Notice or have been prosecuted in court for breaching food safety laws. Publishing the lists gives consumers more information to make decisions about where they eat or buy food.



These regulations are issued in the interests of safety and risk management in the operation of canteens, canteen work areas and BBQ's and the safety and duty of care of staff and volunteers who work in club and association canteens and BBQ's.

The following regulations apply to all Football NSW clubs and associations:

FOOTBALL NSW CANTEEN & BBQ SAFETY REGULATIONS

1. Persons working at a BBQ or in a canteen must be 16 years of age or over.
2. Entry to canteen work areas is restricted to persons aged 16 years and over.
3. Children under 16 years of age are not permitted to work or assist in canteens or BBQ's or be present in a canteen work area under any circumstances.

Should you have any queries regarding this policy please contact Michelle Hanley, Football NSW Risk Manager and State Member Protection Information Officer.